



Create a Higher Performing Culture

Speaker: Judy Kay Mausolf

November 20, 2020

Questions

President

Dr. Shannon Davis
T:4034578400

Past President

Dr. Vivienne Allain
T:4032443339

President Elect

TBD

Secretary

Dr. Harleen Premi
T:44039192475

Treasurer

Dr. Kamil Kolosowski
T:4032287122

Sponsorship

Dr. Vivienne Allain
T:4032443339

Registration

Dr. Robert Vincelli
T:4032473250

Dr. Tim Kearns

T:4032536602

Dr. Yasmin Haddad

T:5876020442

Executive Assistant

Mitchell Murphy
T: 403-239-1465
P. O. Box 72161,
RPO Glenmore Landing Calgary,
Alberta T2V 5H0
Email: cddsadmin@gmail.com
Website: www.cdds.ca

1) In the R.I.S.E. philosophy acronym, the "E" stands for?

- a) Estimate
- b) Evaluate
- c) Endorse

2) When you are Consistent:

- a) You under promise and over deliver.
- b) You under promise and deliver what patients expect.
- c) You deliver what the patient expects.

3) Awesome practice ambiances include an environment that is:

- a) Fun
- b) Tidy and clean
- c) Not scary

4) What does the acronym W.O.W. stand for?

- a) Weed Out Weeds
- b) Wow Or Weed
- c) Welcome Our Wonderful

5) Dental Teams are comprised of 3 kinds of performers?

- a) Riders, Rowers, Workhorses
- b) Rowers, Engagers, Resistors
- c) Rowers, Riders, Resistors

This questionnaire is required to obtain CE POINTS for the members that have watched the **RECORDED WEBINAR**. Once completed, email it to cddsadmin@gmail.com. A certificate will then be emailed to you which you must upload to the ADA website yourself.

If you watched the LIVE WEBINAR you do not need to do this questionnaire. Your name will automatically be sent to the ADA for CE POINTS.